



CANTERBURY • WESTLAND



Anglican Care

IN CHRISTIAN LOVE TO SERVE AND SEEK JUSTICE IN THE COMMUNITY

Annual Report

2022

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Anglican *Care*

From the Warden



The Rt Rev'd Dr Peter R Carrell

**“Like good stewards of the manifold grace of God, serve one another with whatever gift each of you has received.”
(1 Peter 4:10)**

In changing times for communities in Canterbury, Moka Ritchie, Chair, and fellow Trust Board members have made energetic efforts to oversee Anglican Care’s responses to the social, economic and emotional impact of current changes such as Covid, inflation, housing availability and costs.

Moka has decided to step down from her role as Chair, effective from the August 2022 Board meeting. It is an honour to thank Moka here for her diligent, detailed and visionary work as Chair. Moka has been a steady and wise hand on the tiller of Anglican Care governance as a number of significant changes have occurred through this past season—in respect of (but not limited to) Anglican Living, a major review of Anglican Care in 2018, developments in respect of provision of land in Salisbury Street for the Youth Hub and housing in association with the Methodist church, the roles of Anglican Missioner and Director of Anglican Advocacy, as well as City Mission growth and new directions. I am delighted that our Deputy Chair, Jane Evans will step into the role of Chair for the time being.

I also thank Peter Beck who is standing down from the Board at Synod in September. We will lose a lot of experience and wisdom as Moka and Peter move on, but this will be a wonderful opportunity for new energy and insight to come into the Board.

Leaders—executives and managers—within Anglican Care, along with paid staff and volunteers—have worked above and beyond the call of duty to ensure that these responses are appropriate and accessible to all who seek assistance.

It is my delight to thank everyone who works for Anglican Care, both in voluntary and in paid capacities, across our city and through our Diocese. God is glorified through this collective mission of compassion and service to the last, the least and the lost.

Matthew Mark, City Missioner, concluded his executive role within the City Mission earlier this year. He has left a legacy which includes the very visible sign of new directions for the City Mission in the form of the new buildings being constructed on Hereford Street. Thank you, Matthew, for your contribution to the development of the City Mission through challenging years of change.

We are blessed to have Corinne Haines, an experienced CEO, available to lead the City Mission soon after Matthew’s departure. Her management experience, operational knowledge and general wisdom is already much appreciated. Corinne will be City Missioner until late January 2024.

Nalini Meyer, Chair of the City Mission divisional committee, has overseen the transition from Matthew to Corinne, along with many other matters requiring her governance experience and wisdom—thank you Nalini and committee.

In relation to Mission’s many ministries, and to the building programme, I note with gratitude the work of the City Mission Foundation, chaired by Sir Gil Simpson, and give thanks for many kind donors to the work of the Mission.

“Across all our staff so many different aspects of caring mission take place in the name of Christ and on behalf of the Diocese of Christchurch: I thank you all.”

Our Executive Officer, Patrick Murray, tirelessly serves in the name of Christ, carrying a myriad of details in his head and offering many kindnesses from his heart. It is a privilege and a pleasure for me as Warden to see what the respective Anglican Care ministries are doing. I include within these ministries those who serve in South and Mid Canterbury. Across all our staff so many different aspects of caring mission take place in the name of Christ and on behalf of the Diocese of Christchurch: I thank you all.

It is also good to note that good progress is being seen in 2022 on the Youth Hub building project on our land in Salisbury Street. Even as I write this report, there is the good news of a report in The Press of work beginning on the land we are sharing with the Youth Hub.

By the time this report is published we will also have thanked Janette Sprott for her work, leading through many years various visitation programmes, most recently in relationship to enabling households to save on energy costs. Janette and her team have been an inspiration to many in our Diocese.

Another important thank you is to Matt Cameron who earlier this year concluded 10 years Coordinator of the Oceans Grief and Loss Peer Support Programme in South Canterbury.

Enough from me—important narratives are told in this annual report and bear careful, prayerful reading—thank you for attending to them.

I want to conclude with some words from 1 Peter (the text which the recent Lambeth Conference for bishops of the Anglican Communion focused on): “maintain constant love for one another, for love covers a multitude of sins. Be hospitable to one another without complaining. Like good stewards of the manifold grace of God, serve one another with whatever gift each of you has received.” (1 Peter 4:9-10)

+Peter



New City Mission Cafe and Transitional Housing nearing completion.

Christchurch City Mission



Corinne Haines,
City Missioner

“I have been overwhelmed by what is achieved at the City Mission every single day.”

As the new City Missioner I hope that my appointment will provide stability, and strong professional leadership for our staff and volunteers. The commitment and passion of our staff is very strong and has always been the most important aspect of the success of the Mission in caring for those clients who need our support.

I have been overwhelmed by what is achieved at the City Mission every single day. Our job has been made more difficult recently with the issues caused by Covid, the worsening economic environment, high inflation and increasing costs of basics such as food, electricity, petrol and housing. The services we provide are under immense pressure and are needed more now than at any other time in our history.

Our costs for the past year were \$9.1 million. It is a massive challenge to achieve revenue of that figure to ensure our operations breakeven, but we got there. We have been well supported by our individual donors, our corporate sponsors, local and central government, and our very committed volunteers.

Without this support we would not be able to provide the 16,000 food parcels (with 575,000 meals) or attend to the 75,000 interactions we had with clients. There are many ways in which we interface with our clients—in our foodbank, emergency housing, longer term transitional housing, our Alcohol and Other Drug Services, our work out in the community and our social enterprises of op shops and catering.

As I write this report we are close to the completion of the first stage of the redevelopment across the road in Hereford Street. The café will be open to the public and

will provide training opportunities for our clients as they gain skills that will help them find jobs. The housing building behind the café is a new venture to help introduce our clients to the life skills they will need to successfully transition into their own accommodation at the end of their stay with us.

In March next year we will complete the third building which will house a self-service foodbank, purpose-built food storage facility, and additional office space. Once completed this redevelopment will improve our efficiencies, upgrade our working conditions and broaden our offering to clients.

As the Mission’s 11th City Missioner, I am proud to be working here and proud of what our staff are accomplishing for our community in so many ways, every day of the year.

Corinne Haines
City Missioner



City Mission Foodbank store.

Anglican Advocacy



Jolyon White,
Director of Anglican Advocacy

“The focus has been on local-body elections, climate change and housing.”

This past year Anglican Advocacy has worked on campaigns as diverse as digital literacy, mental health, and a wealth tax. This has been by way of campaign advice, strategy, and support.

Our own projects have been more involved. When possible, we work in partnership with other organisations to multiply resources and avoid duplication. For example, in partnership with The Living Wage movement and Generation Zero we initiated a youth democracy project building youth participation in civic engagement. The focus has been on local-body elections, climate change and housing.

Here in Ōtautahi, when Russian-crewed fishing vessels came to our port with a small number of Ukrainians onboard, we re-engaged with the fishing industry. We wanted to communicate to the Ukrainians that they may be eligible for refugee status due to the war, and had lawyers ready to assist pro-bono. Being informed of your rights is a basic human-right. And yet, the fishing company said we could not share

information with the crew, claiming that no-one on-board their vessels was concerned by anything happening in Ukraine. When trying to communicate with the crew via other means the Seafarer Welfare Board told us that if any maritime welfare organisation assisted us Maritime New Zealand would cut their funding. Following our advocacy Maritime New Zealand has formally agreed with us that the pursuit of justice and advocacy is an essential welfare provision in the sector. I believe that being able to advocate for people in situations like this, as well as questioning funding threats to basic human-rights work is a practical expression of the love of Christ. This work is ongoing and has led to engagement with exploited workers in other fields.

Our other main area of interest this year is rental housing and tenancy problems. We are working with Community Law and Ngā Maata Waka to set up a tenant advocacy service. And we are still holding ‘round-table’ conversations with people who have experienced terrible rental conditions. This helps us stay connected to the front edge of the problem, and gets more people actively involved in our work. There are always accessible, practical ways to help—get in touch if you want to find out more.

Jolyon White
Director of Anglican Advocacy



Fishing trawler at Lyttelton Port.

Mid and South Canterbury

“A pilot scheme has been set up with Community Law Canterbury to hold legal aid clinics.”

Another productive partnership has been developed to respond to the lack of legal aid in many smaller towns. A pilot scheme has been set up with Community Law Canterbury to hold legal aid clinics. These are run by Anglican Care’s individual advocacy project coordinators, Ruth Swale in South Canterbury, and Warren James in Mid Canterbury, under the oversight of Chair of the South Canterbury Committee Rev’d Ben Randall. Mid and South Canterbury advocacy is a growing service that has the respect of the community, other social services, and government agencies alike. The presence of one of our advocates makes for a smoother resolution of a difficulty without escalation.

Alongside that service they run community workshops with the support of Alexia Bensemann with themes such as tenancy law, welfare, rights, or whatever is needed.

Alexia has also taken on the coordination of the valued Oceans Grief and Loss Peer Support Programme in South Canterbury following the resignation of Matt Cameron after 10 years in the role. A farewell function was held for Matt in July where he was thanked for his enthusiastic and dedicated service to the programme.

The work of South and Mid Canterbury is made possible through the generosity of a number of trusts and funds and among them we acknowledge the support of the Community Trust of Mid and South Canterbury.



South Canterbury advocacy team.

Anglican Mission



Janette Spratt with Minister Megan Woods.

“One of the important aspects of this programme is supporting, and linking lonely, vulnerable people into their local community.”

Anglican Care Energy Poverty Programme

Since its inception in 2019, the programme has been connecting with parishes, community groups and other agencies in supporting vulnerable, low-income families in high-deprivation areas of the Diocese. The focus of this is to educate, and support families with obtaining warm and healthy homes, as well as assisting them with unmanageable power bills.

We are grateful for the funding received from MBIE under their Supporting Energy Education in Communities funding programme, (SEEC) which has enabled this project to have a positive impact for everyone concerned.

The programme has involved a small, dedicated team, and a group of volunteers, doorknocking affected areas, as well as holding community events and hosting presentations to get the message across to those who need it most.

This has had a huge impact on the families we have connected with, and the communities involved.

One of the important aspects of this programme is supporting, and linking lonely, vulnerable people into their local community.

Another of the main focuses is to educate families on how to have a warm and healthy home. This includes the team handing out energy efficient LED lightbulbs, as well as other energy saving devices, to help their homes be warmer and cheaper to run.

By also handing out energy efficient devices, this further reduces power bills for those who are stretched financially.

The team have been far and wide throughout the Diocese this year. Earlier, they were in Timaru and had a huge impact on the parish involved. A two-day doorknock, and separate event, saw 650 homes visited and speaking to a further 60 people at the event. Over 1300 lightbulbs were handed out as well as 115 other items.

For the Christchurch based team, ably assisted by local parish volunteers, this was a very successful campaign.



The team meet with Minister Megan Woods.

“To date, the team have knocked on over 9,000 doors within the diocese.”

Each lightbulb, and energy saving device, will save a household a significant amount of money off their power bills, with one lightbulb alone, saving \$25.00 a year. As an average 5 bulbs are left per household, this is a saving of potentially \$100 per year.

To date, the team have knocked on over 9,000 doors within the diocese. There are still some projects planned prior to the current funding expiring in late August. This will include a further 1,000 homes being doorknocked. The statistics to date are:

- 9062 homes visited
- Given out 14,423 lightbulbs and 1227 other devices
- Executed 30 separate doorknocks and 15 presentations/events
- Worked with 20 communities
- Utilised over 100 individual volunteers
- Processed approximately 200 Power Assessments
- Processed approximately 70 Home Assessments.

Each energy efficient bulb is lower in CO₂ emissions than the old incandescent bulbs, so for every 200 lightbulbs issued, this effectively takes a car off the road for its lifetime. The volume of bulbs handed out means the team have taken 72 cars off the road, in equivalent CO₂ emissions. Very impressive!

The total value of potential savings for households over a 30-year period (the lifespan of the bulb) is over \$10,800,000—again a staggering number to comprehend. Well done team!

Janette Sprott
Coordinator—Energy Poverty Programme



Waiting to hand out devices at the Northcote Community Lunch.



The team out doorknocking in Hoon Hay.

Executive and Finance Report



Patrick Murray,
Executive Officer.

“The Board has developed two major partnership relationships with the Youth Hub Trust and the Christchurch Methodist Mission.”

Overview

After another year managing the COVID crisis and many other challenges we think it is time to celebrate some of the great work that is being done in the City Mission and across the other divisions of Anglican Care. In the statistics in the previous reports there are two figures of close to 10,000 that stand out for me. These are coincidentally the same numbers for the clients seen by the City Mission across their many services and the households visited by the Energy Poverty Project. That is a significant part of the of the most vulnerable population in Canterbury where Anglican Care has made a real difference and I think these statistics are well worth celebrating.

The Board is continuing to build on its relationships with the wider Anglican Church and parishes and other organisations and agencies and progress is reported below.

The Energy Poverty Programme is led by Janette Sprott and the work is described in more detail on Page 6. The programme has been delivered in partnership with many Anglican Parishes in the Diocese including New Brighton, Spreydon, Upper Riccarton, Marchwiell, Timaru, Amberley, Oxford, Rakaia, Bryndwr, Woolston and Ashburton. This model has worked well with Anglican Care providing the energy efficiency expertise and organisation and the parishes providing local knowledge and additional volunteers for the door-knocking and event teams. The Energy Poverty Programme has now covered the bulk of the low decile areas in Canterbury and the project is coming to an end and we would like to thank and celebrate Janette Sprott and her wonderful team of volunteers for their great work on this project.

The Elder Care programme, led by Rev’d Anne Russell-Brighty and Suzanne Sanderson is currently offered by eight Elder Care Centres each hosted by an Anglican Parish and run by a part-time paid co-ordinator. It has been a challenging year running the Elder Care centres during the COVID pandemic. This has required us to be constantly balancing our main objective of providing social contact for the lonely and isolated that is open to all, against the need to provide a healthy and safe environment for the elderly and vulnerable guests, and our staff and volunteers. We are grateful to our expert Advisory Committee for providing guidance as we juggle these priorities and to Anne and Suzanne and the coordinators for their leadership of the programme.



An Elder Care meeting.

Partnerships with other organisations

The Board has developed two major partnership relationships with the Youth Hub Trust and the Christchurch Methodist Mission and progress is reported as follows.

The Youth Hub Te hurihanga o Rangatahi Trust

The construction of the Youth Hub on the site at 109 Salisbury St, purchased by Anglican Care for lease to the Youth Hub Trust, is now underway with the demolition of the bowling club rooms. Phase 1 will consist of the main building which will house the wrap-around medical and social services and a supported housing wing which is being funded by \$12.5m from the government and donations from many other individuals and local organisations. Phase 2 consists of 16 apartments, a creative arts centre, recreation space and rooftop vegetable gardens costing \$17.5m with the fund-raising for this phase now underway.

The facilities will be built in the most environmentally friendly and sustainable way and once completed will provide accommodation for 40 young people and wrap-around support services from around a dozen collaborating organisations. There is a long way to go for Dr Sue Bagshaw and her team on the Youth Hub Trust with many more challenges to face in raising the millions more needed to complete the project but it is very exciting to see the work getting underway.



Demolition at Youth Hub site at 109 Salisbury St.

Christchurch Methodist Mission (CMM)

The social housing built by the Christchurch Methodist Mission with the support of Kāinga Ora and the Ōtautahi Housing Trust on the old Anglican Aged Care site at Guild St has now been occupied for 18 months. The development is providing warm, safe and affordable housing and a community centre for 15 families. The Board attended an afternoon tea on the first anniversary of the development and were impressed with the standard of the accommodation and the wrap-around social service support provided by the Christchurch Methodist Mission.



Phase 1 of the Youth Hub building project.



Playground and Community House at the Housing Development at Guild St.

Financial results

The unaudited summary financials for the year ended 30th June 2022 are presented on Page 13 and are still subject to audit adjustments but the provisional net operating surplus, excluding asset revaluations, is likely to be in the region of \$4.3m.

These results include costs of two payments in settlement of a historical abuse claim arising from the work of the Royal Commission of Inquiry into Abuse in Care and provisioning for holiday pay entitlements, which, as with many other organisations, were inadvertently underpaid in the past.

While a \$4.3m operating surplus sounds excessive in the context of a charity it is a little misleading. Accounting standards require us to treat the grants and donations received to fund the City Mission redevelopment of \$5.3m in the current year as grant income. (This figure includes \$3.5m of the total grant of \$5m generously given by the City Mission Foundation). The costs on the other hand are capitalised and will only start to be depreciated once Phase 1 of the building project is completed during this financial year. In addition, there was a non-cash write off on the old City Mission buildings on Hereford St of \$965k which were demolished to make way for the new development. Excluding the City Mission Foundation grant income and this exceptional write off, the operating position would have been close to break-even, with a small deficit of \$35k. This result can be considered reasonably satisfactory in a year that continued to be disrupted by COVID and included the settlement of exceptional historical claims arising from the work of the Royal Commission and the Holiday Pay liabilities.

The investment markets dipped during the financial year due to rising inflation and interest rates having a negative impact on investment asset values and the NZX50 index was down

15% for the 12 months to 30th June. The resulting movement in fair value of our investment portfolio resulted in a significant net unrealised loss of \$2.1m year for the year to 30th June 2022.

The overall resulting net comprehensive income is likely to be a surplus of around \$2.2m.

On the move again!

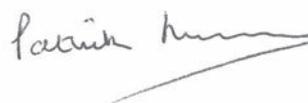
The Anglican Care office, including the Energy Poverty team, Elder Care, the Anglican Advocacy Unit and Finance and Administration have been based in temporary leased office accommodation on 48 Fitzgerald Avenue for the past two years. The plan is to return to the City Mission campus once the second phase of the building development has been completed in mid-2023. Please feel free to visit us if you would like to learn more about the work of Anglican Care.

Thanks

My grateful thanks to the Finance and Administration team of Georgette McAlpine (Finance Manager), Anna Pudney (Assistant Accountant) and Sharon Prebble (Accounts Assistant) for their valued assistance and support during the year.

My thanks to Moka Ritchie and Rev'd Peter Beck as they retire from the Anglican Care Trust Board and to all the members of the Trust Board for their faithful service and support during the year.

We celebrate the work of Anglican Care and thank God for the opportunity and privilege of serving those less fortunate in this way.



Patrick Murray
Executive Officer



Acknowledgements and Thanks

The mahi reported on these pages could not be done without your donations and support and we sincerely thank you all. We would also like to thank the businesses and services that have supported Anglican Care and the City Mission with gifts in kind, time and services and also those organisations assisting the City Mission with the fit-out of the new building complex.

We have also been remembered by those who have chosen to leave a gift as a memorial of their passing. In the last financial year the value of legacies received was \$3,721,426. Major legacies were received from the estates of:

J. Benson
M.V. Farrant
G.A. Hay
J.E. Frazer
J.M. Soons
G. Draper
R.H. Riccalton
H.M. Schofield
Worcester Trust
D. Moffat
P.J. McAdam

With many other smaller legacies gratefully received.

We gratefully acknowledge the following individuals and organisations for their support of Anglican Care and the City Mission as well as the many who prefer to remain anonymous.

Aoraki Foundation
CR Russell Estate
Farina Thompson CT
Kenneth More Trust
Marchwiell Community Op Shop
Margaret O. Burns CT
Mary E. Armitage CT
Maurice Carter CT
New Zealand Lottery Grants Board
Pamela Webb CT
Perpetual Guardian
Philip Brown Fund
Public Trust
Rata Foundation
Robert & Barbara Stewart CT
Roger & Nora Wait CT
Royal New Zealand College of General Practitioners
Tindall Foundation
The Community Trust of Mid and South Canterbury
(CT = Charitable Trust)

We acknowledge the continuing and valued support of the Canterbury District Health Board, the Christchurch City Council, the Christchurch Community Boards, the Ministry of Social Development, the Ministry of Business, Innovation and Employment and the Ministry for Women.

Whilst every effort is made to ensure the accuracy of our list of acknowledgements we sincerely apologise for any omissions or inaccuracies.

Our People 2021 / 2022



Board of Trustees

Moka Ritchie, LLB (Chair); Rt Rev'd Dr Peter R Carrell, B.Sc (Hons), BD, PhD; (Warden) Jane Evans, RN MHSC (Nursing) (Deputy Chair); Neil Shewan, BE (Chem); Nalini Meyer, LLB, BA; Chas Muir; Rev'd Peter Beck, MA (Hons), Cert Theol; Rev'd Ben Randall, B. Theol.

City Mission

Nalini Meyer, LLB, BA (Chair); Rev'd Sam Knight, BMin; Ross McQueen; Cam Moore, BCom, Life FNZIM; Dr Sue Peddie, MB BS, MA (Hons); Penny Richardson, Dip SW; David McCone, BCom, CA; Jane Evans, RN MHSC (Nursing); Christine Johnston, BCom, CA.

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Management Team

Christchurch City Missioner: Corinne Haines, BCom, FCA, CNZM

Executive Officer: Patrick Murray, BA (Hons), CA

Director of Anglian Advocacy: Rev'd Joylon White

Finance Manager: Georgette McAlpine, BCom

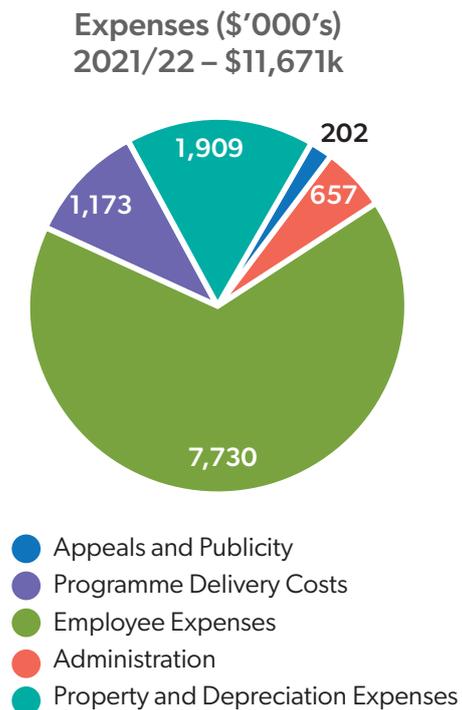
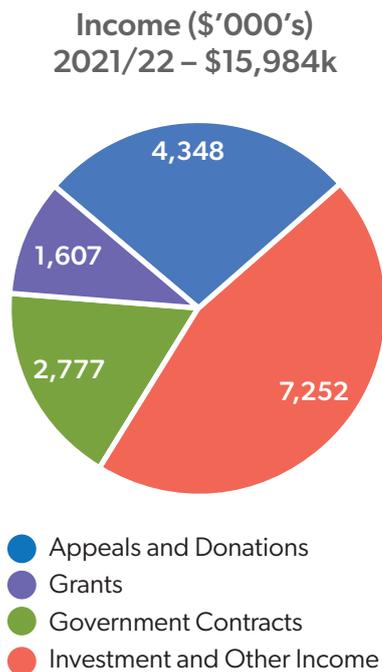


Key Financials

Provisional Financial Results Summary	Current Year	Prior Year
Year Ending:	30 June 2022	30 June 2021
Revenues:	\$'000s	\$'000s
Operating Income	14,377	10,254
Investment and Other Income	1,607	1,316
Total income	15,984	11,570
Expenses:		
Operating Expenses	11,671	9,635
Total operating expenses	11,671	9,635
Surplus / (Deficit) from operations	4,313	1,935
Movement in fair value of Investments and Property	(2,091)	1,889
Total other comprehensive income and expenses	(2,091)	1,889
Net Comprehensive Income	2,222	3,824
Total Assets	67,908	66,256
Total Liabilities	17,651	18,223
Net Equity	50,257	48,033

The above figures have been extracted from the provisional unaudited financial statements. Audited accounts are not yet available but on completion can be obtained from the Anglican Care office.

Note that major legacies received on behalf of the City Mission are transferred to the City Mission Foundation and are thus excluded from the above figures.





Anglican Care

Canterbury / Westland
(Social Service Council of the
Diocese of Christchurch)

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